

This Country Support Pack

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INTRODUCTION

This is a general introduction to Belgium designed for the Scout Leader planning to take a group to the country for the first time. It is a starting point for information on Belgium providing essential details such as useful addresses, accommodation and travel details while also directing you to other information you will need for your unique trip. It is not meant to be a definitive guide to Belgium and should not be treated as such. Millions of pounds are spent each year by the travel industry updating and researching the various travel publications, which are available to buy. The Scout Association does not have the means to provide such extensive information, but we have made every effort to ensure that the information we do give is accurate. We also hope that we can help you obtain the most up to date information you need for your trip with as little fuss as possible by pointing you in the right direction.

Please do not be daunted by this task. It's a lot less hassle than you might think, especially with the help of this pack and the Visits Abroad folder. You should use these two resources in conjunction with each other. You can obtain a copy of the Visit Abroad folder from your AAC/ACC (I). The Visits Abroad folder will outline the general planning you need for an overseas trip, whilst this pack draws your attention to specific information which you will need about Belgium. You will need to do a lot of planning and preparation to make sure that your trip is a success, but we hope that this pack will make it a lot easier for you. Please remember though, that the planning and preparation you put into a visit overseas is all part of the fun!

Order Form

As you read this pack, you will see that some of the fact sheets and publications you may need for planning are available from The Information Centre at Gilwell Park. There is an order form at the back of this pack which lists all the resources mentioned which are available. All you have to do is complete the order form, stating the quantities you require of each item and send it with a cheque to The Information Centre.

BELGIUM (LA BELGIQUE OR BELGIE

North and South Belgium differ enormously. Northern Belgium speaks Flemish as opposed to the French speaking South and the culture and attitudes of the two parts of Belgium are quite distinct.

The capital of Belgium is Brussels - a bilingual and very cosmopolitan city home to the European Union. Belgium is famous for its fine food, cream filled chocolate, beer, and lace and of course the cartoon character Tin-Tin!

Belgium has a royal family and the current monarch is Albert, King of the Belgians.

Belgium has four associations for Scouting; two Flemish speaking (FEDERATIE VOOR OPEN SCOUTISME and VLAAMS VERBOND VAN KATHOLIEKE SCOUTS EN MEISJESGIDSEN) and two French speaking (SCOUTS ET GUIDES PLURALISTES DE BELGIQUE and LES SCOUTS.) There is a factsheet on Scouting in Belgium available from the Information Centre.

Belgium is surrounded by four countries; The Netherlands, Germany, Luxembourg and France so it could work as an ideal base for you to visit these other countries should you choose to do so.

TRAVEL

Your AAC/ACC (I)

As soon as you have made your decision to organise an overseas trip for Scouts you should inform your AAC /ACC (I) of your intentions and keep him/her regularly updated. Your AAC /ACC (I) will also be able to put you in touch with anyone else in your Scout County /Area who has visited Belgium with Scouts and be able to support and advise you throughout your planning. It is so valuable to speak to people who have already done what you are doing and they will be glad to share their experience and knowledge with you because people love to talk about their holidays! Do make the most of anyone you meet who has already been to Belgium. Your AAC / ACC (I) could also put you in touch with one of the Belgian Scout Organisations who will help you make contact with local Scouts and may also be able to give you helpful suggestions for other aspects of your planning.

Where to go

Deciding where to go can be a very difficult task if you are faced with a large map of Belgium and nothing else to guide you. Your final destination is very important because this will be the focus point for the rest of the planning you do. Think carefully about where you would like to go because this will probably be dependant on what you would like to do at your destination and what you would like to achieve from your trip. Here is a list of information points that you can and should contact to help you pick the right destination.

Tourism Flanders
31 Peper Street
London
E14 9RW
Tel : Flanders 020 7458 0045
Fax : Ardennes 020 7458 2999
Email : office@flanders-tourism.org

Belgium Tourist Office - Brussels & Ardennes
225 Marsh Wall
London
E14 9FW
Fax : 020 7531 0393
Email : info@belgium-tourism.org

Send a postcard to the above address and briefly tell them what you are doing i.e. taking Scouts to Belgium, and also mention what information you would like to receive, for example, campsite listings, maps, tourist attractions.

Where to Stay in Europe –

This is a searchable online resource available at www.scout.org/europe It lists Scout Campsites throughout Europe. Each site gives a description of the centre, details of its location and what there is to do there. Information like this is very useful when deciding your destination and you will have the reassurance that these sites are specifically designed for Scouts. Some sites also provide more information in English if you contact them.

International Opportunities

Available from your AAC/ACC (I), the Information Centre (and at the website as above)

International Opportunities is a list of national events, for example Jamborees happening overseas. If there are any such national events happening in Belgium then this is where to find out about them. Most events provide an email contact or website for further information.

Your Local Travel Agent

You may wish to use your local Travel Agent to arrange your trip to Belgium and they can be a good source of information at this stage of your planning. Ask them for a range of brochures for Belgium holidays which will give you useful information about destinations (but do remember this is a travel brochure, where every thing is wonderful!), what facilities and attractions are available where, and possibly what you can expect from the weather!

Youth Hostelling

Youth Hostel Association

Trevelyan House
8 St Stephen's Hill
St Albans
Hertfordshire
AL1 2YD
Tel 0870- 870 8808
Email: customerservices@yha.org.uk
www.yha.org.uk

Scottish YHA

7 Glebe Crescent
Stirling
FK8 2JA
Tel: 01786 891 400
Email : activities@syha.org.uk
Website: www.syha.org.uk

YHA Northern Ireland

22 - 32 Donegall Road
Belfast
BT12 5JN
Tel: 028 9032 4733
Email: info@hini.org.uk
Website: www.hini.org.uk

Contact Customer Services at the YHA and ask them to send you a listing of Youth Hostels in Belgium. This will include a map that illustrates the locations of the hostels and the booklet also details briefly the facilities available at each hostel.

How to get there

When you have decided your destination you can then think about how you will get there. Travelling by Minibus or Coach to Belgium has been a popular option in the past, however, current minibus regulations have meant that Scout Groups have had to seek other alternatives, such as using a travel agent (see section on Overseas Travel Packages), flying or going by rail. If you are considering taking a minibus abroad, you MUST get a copy of The Scout Association fact sheet 'Taking a Minibus Abroad', available from the Information Centre at Gilwell Park. This will detail the restrictions that apply and you will be able to assess how they affect you.

Some Scout Groups opt to take a couple of vehicles, driven by leaders, to transport any equipment that they will need while the remaining leaders will escort the rest of the group by coach, rail or plane.

Some useful contact details are listed on the next pages.

Travelling to Belgium by Ferry

For a brochure on going to Belgium by ferry you could either contact the ferry companies directly who will send you a brochure or you could call in at your local travel agent. Contact ferry companies directly for up to date prices and ferry times. Fares for taking a minibus on a ferry are not usually listed in the brochure but it will give guidance to the cost, for example, they may add a supplement on to the carfare. The exact fare for your needs will be given on request from the ferry company.

P & O North Sea Ferries operate the following service:

Hull - Zeebrugge (crossing time 14hrs)

For more information contact:

P & O North Sea ferries
King George Dock
Hedon Road
Hull
HU9 5QA
Tel: 01482 377177
Fax : 01482 706348
Website: www.ponsf.com

P & O will be able to send you their 'Group Fares and Sailings' brochure. The phone number for group fares is 0990 980 444.

You may also wish to consider getting to Belgium via France. If you request a general brochure from Stena Line and P & O Ferries, these will detail routes to France, which you may wish to consider for your journey to Belgium. Stena Line will also be able to send you their 'Coach and Groups ' brochure. For reservations and guidance on group fare information call 0990 204402.

Stena Line operate the following service:

Harwich - Hook of Holland (crossing time 6 hrs 30mins to 8hrs 30mins)

For more information contact:

Stena Line
Charter House
Park Street
Ashford
Kent
TN24 8EX
Tel : 0990 70 70 70
Website : www.stenaline.co.uk

Stena Line will be able to send you their 'Coach and Groups' Brochure. For reservations and guidance on group fare information call 0990 204402.

P & O Portsmouth operate the following services:

Portsmouth - Le Havre (crossing time - day 5hrs 30mins, night 7hrs 30min)

Portsmouth - Cherbourg (crossing time - day 5 hrs, night 7 - 8 hrs)

P & O Stenaline operate the following service:

Dover - Calais (crossing time - 1hr 30mins)

For more information contact:

P & O Stenaline
Channel House
Channel View Road
Dover
CT17 9TJ
Tel: 0990 980980
Website: www.posl.com

P & O Portsmouth
Peninsular House
Wharf Road
Portsmouth
PO2 8TA
Tel: 0870 242 4999
Website: www.poportsmouth.com

P & O will be able to send you their 'Group Fares and Sailings' brochure. The phone number for group fares is 0990 980 444.

Sea France operate the following service:

Dover - Calais (crossing time 1 hr 30mins)

For more information contact:

Sea France
Eastern Dock
Dover
Kent
CT16 1JA
Tel: 08705 711 711

Sea France will be able to send you their Group Travel Information Leaflet. Their Group Travel Reservation Department can be contacted on 08705 301 301.

Brittany Ferries operate the following services:

Portsmouth - Caen (crossing time 6 hrs)

Portsmouth - St Malo (crossing time 9hrs)

Poole -Cherbourg (crossing time 4hrs 30mins)

Poole - St Malo (crossing time 8hrs)

Plymouth - Roscoff (crossing time 6 hrs)

For more information contact:

Brittany Ferries
The Brittany Centre
Wharf Road
Portsmouth
PO2 8RU
Tel: 0990 360 360
Website: www.brittany-ferries.com

Brittany Ferries will be able to send you their 'Fares and Sailings' brochures, which gives details of their Group Travel Service. The phone number for Group Travel is 0870 901 2100.

Travelling to Belgium by Rail

It might be an exciting and quick option to use the Channel Tunnel. When you have arrived in Belgium, you could use local rail networks to reach your destination. Contact Rail Europe on 0990 848848.

For information about the Eurostar (passenger train from Waterloo International or Ashford International to Calais, Paris-Gare du Nord, Lille-Europe or Brussels-Midi) call 0990 186186.

Cheaper fares are sometimes available if you include a Saturday night or stay away three nights.

For information about Le Shuttle (the train which carries vehicles and their passengers from Folkestone to Calais) call 0990 353535. Fares are charged according to the vehicle taken. It is a little more expensive to take a minibus but this would probably be worth it because of the amount of extra people you could take.

Belgium has an extensive rail network. It is possible to get reduced fares during the tourist season, at weekends and by buying group tickets. Those under the age of 26 qualify for BIJ (Billets International pour la Jeunesse - International Tickets for the young, which are at a reduced rate.) For information on Belgian National Railways you can write to:

Belgian National Railways
Premier House
10 Greycoat Place
London
SW1P 1SB

Travelling to Belgium by Air

Flights can be more expensive however group discounts are certainly possible. Special fares may be limited but it is definitely worth making a few calls to see what kind of deal you can get.

KLM Direct	0990 074 074	British Airways	0345 222 111
British Midland	0870 607 0555	Easyjet	0870 6 000 000
Ryanair		0870 333 1231	

Cheaper fares are sometimes available if you include a Saturday night or if you are away for more than three nights.

Getting Around

How you get around when you are in Belgium will be dependent on how you have got to your destination and the facilities that are available to you. If you have used a travel agent, get them to inform you of the options in that area. Alternatively, make use of the local transport network - it's sure to create lots of stories! You should be able to obtain up to date information on the local transport network from the Tourist Office and its websites. Representatives at your destination will be able to advise you.

Minibuses

The following information will be relevant to you if you are able to take a minibus with you on your trip. Please make sure that you have read the fact sheet 'Taking a Minibus Abroad' before confirming any minibus arrangements. **Remember that you need to have D1 (unrestricted) entitlement on your licence – which is NOT the case for the majority of licence holders.**

If you are taking a minibus with you to Belgium then this will obviously be the form of transport you will use for most of your stay. Your primary concern may be driving on the other side of the road. This thought will have crossed a lot of people's minds but when you actually do it, it's not nearly as hard as you might think! It will take more concentration and will therefore be more tiring than if you were doing the same amount of driving in this country. You can prepare for this by making sure there are at least two drivers to share the driving throughout the trip and allowing plenty of time for all your journeys.

Make especially sure that you are prepared for first journey from the ferry port to your final destination. You will need to consider how long the journey will take and what time of day you will eventually arrive. Arriving at your destination after dark if you have never been there before could cause unnecessary difficulties, which could be resolved by catching an earlier ferry.

Be sure that you know where you are going by purchasing a good road map of Belgium - you should be able to get one from most good book shops. A large-scale map will probably be the best buy because it will be more detailed and it is sure to come in handy for all your planning and during your stay.

You should aim to be as prepared for driving in Belgium as you would be for driving in this country. This means making sure you are covered for roadside assistance if you breakdown. If you are already a member of a Motoring organisation, contact them for advice and quotes for cover. Remember that cover for a minibus and all its passengers is different and likely to be a bit more expensive than for a car but if you do experience a breakdown it will definitely pay for itself.

If you are not currently a member of any motoring organisations, then try contacting the RAC Travel Services on 0990 722722 or AA Travel Services on 0990 500600 who will send you a copy of their Travel Services brochure which will give you useful advice and answer many of your questions about travelling in Europe. The cost of European Motoring Assistance is available on request. The Travel Insurance leaflet from The Scout Association (provided in your Visits Abroad Folder) also offers overseas breakdown cover provided by Green Flag.

If you are hiring your minibus for your trip, then you should speak to the hire company about Motoring Assistance in Europe. To drive in Europe you need to be at least 21 years old, with at least 1 years driving experience, although most hire companies will specify drivers to be 25 years old. You will also need to take the vehicle insurance and registration documents with you.

Drivers with an UK driving licence do not need an International Driving Permit, but if you are planning to travel further afield than just Belgium you should check if one is required. International Driving Permits can be purchased for a small fee from motoring organisation shops. The permit is valid for 12 months. All

you need to take along to obtain your permit is a passport photo, your UK licence and another piece of identification with your signature on it.

If you have any other questions about transport overseas, please contact one of the following Traffic Area Offices:

North Eastern	0113 283 3533	North Western	0161 886 4000
West Midland	0121 608 1010	Eastern	1223 358922
South Wales	01222 394027	Western	0117 975 5000
South Eastern & Metropolitan Area	01323 721471	Scottish	0131 529 8500

Or by writing to

Department of Transport
Great Minster House
76 Marsham Street
London
SW1P 4DR
Tel : 020 7676 2773

Other Useful Numbers

Rail Europe	0990 848848
National Rail Enquiries	0345 484950
Eurolines	020 7730 8235
London Underground	020 7222 1234
National Express Coaches	08705 808080
Victoria Coach Station	020 7730 3466

EQUIPMENT AND CATERING

The equipment that you have to take will largely depend on your accommodation and what you will be doing on your trip. For example, if you have decided to stay in youth hostels you will probably be taking a lot less equipment than if you are camping. You need to plan well in advance what you will be taking and how you will get it to your destination because your space to take equipment will be limited - if you decide to take an extra trailer on the ferry, this is going to cost extra money. You need to think about what is really essential to take and what you can get there. You may be able to hire or borrow some equipment at your destination. If you will be using gas for cooking, you will not be able to take the canisters with you on the ferry. However, Camping Gaz is readily available all over Belgium at petrol stations and campsites. It would probably be easier to purchase it in Belgium.

You also have to think well in advance about the food that your group will be eating when you are away. You may decide to take all the food for the duration of your stay but we do not recommend this option. Firstly, if you do this then it is going to take up a tremendous amount of room in your vehicles. Secondly, if you're not going to experience any of the food in Belgium, is there really any point in going at all? Tasting and experimenting with the food while abroad is all part of the International experience. By all means plan some of your meals before you go but allow some time to go to the supermarket to create some traditional Belgian cuisine. When you are out and about, Scouts should have the opportunity to buy their own lunches (it might be worth banning them from visiting McDonald's). This will encourage them to communicate with the local people and they will feel a great sense of achievement afterwards. It will give the cooks a break, too!

For more information on Equipment and Catering, the best resource that The Scout Association has available is called "To Boldly Go . . . A Guide to Planning and Carrying Out Expeditions" by Peter Drake. This book has detailed pages on what food and equipment to take with you on your trip. It is a really useful and concise guide and will come in handy for all your planning; it's very good value at just £2.05 from the Information Centre at Gilwell Park.

HEALTH

It is not likely that you will encounter any major health problems during your stay in Belgium but you should still be prepared for ill health possibly affecting some members of the group. There are several steps you can take to prepare for this;

- Speak to your GP at least two months in advance. Discuss your plans and follow any given advice.
- Ensure that each member of your party obtains a valid E111 form. These can normally be obtained and validated at your post office. It will entitle the holder to free or reduced cost medical treatment in Belgium.
- Get hold of a copy of "Health Advice for Travellers" available from your doctor's surgery, the post office or by phoning 0800 555 777. This covers health care for travel all around the world. Copies of this leaflet also have the E 111 at the back.
- If a member of your group has on-going treatment for a medical condition or allergy, make sure that you speak to their parents/guardians before departure. You should send a standard letter to all parents asking them to inform you of any medication or treatment their child will be taking during the trip, as well as completing the standard medical form. You will need to obtain full details of any medication being carried for your journey through customs.
- This should ensure that the parents do not leave it up to the Scout to tell you what you need to know. This will ensure peace of mind for everyone that the Scout is fully prepared to cope during the trip. Ensure that they have sufficient medication etc. for the duration of the trip. You should also find out before you leave if any of the Scouts are likely to suffer from travel sickness - it could be unpleasant if you find out on the ferry.
- Make sure that the Scouts are sensible in the sun. In Australia, the following safety phrase is used - 'Slip, slap, slop' which is short for slip on a T-shirt, slop on some sunscreen lotion and slap on a hat. Numerous problems can be avoided by taking these precautions.
- Caution is also needed when on water and also on the roads. Remember that when crossing roads, cars will be coming from the opposite direction - look both ways several times to be sure.

FINANCE

There are two main areas to this section. First, the budget for the trip and second, taking money with you.

The Budget

It is essential that you work out all the expenditure that you will or are likely to incur before, during and after your trip. It might be useful to make a list of items under each of these headings, for example,

Before	During	After
Administration	Food	Administration
Accommodation (booked in advance)	Fuel	Expedition Report
Equipment	Purchase / Hire of equipment	Photography
Food	Accommodation (site fees)	Presentation of expedition
Maps & Guide Books	Customs or Port Costs	Thank You's
Insurance	Activity Costs	
Training	Gifts to Hosts	
Travel	Vehicle Hire	
Travel Documents	Miscellaneous	
Deposit		
Pre- Site Inspection Visit (Optional)		

It is also essential to allocate some money for emergencies. Think about how many people are going on the trip as this could affect costs and will, of course, affect the amount of money that you have coming in for the trip. This leads us to the next question - how will you fund the trip? The easiest thing to do is to divide the overall cost by the number of people going and get each person to pay their share. We all realise, however, that this is not necessarily as easy in practice because some people may not be able to afford this amount and they should not be deterred from going.

There is always the option to do some fundraising for the trip and get everyone involved. If you need some guidance with this then you should obtain the briefing paper "Fund Raising and Grant Aid for Exchanges and Visits Abroad". There is also a Scout Association book called "Group Fund Raising" which has over 100 fund raising ideas in it and is available from The Information Centre for £5.35. You could also start up a "camp bank" well in advance of the trip to allow people to pay a small amount each week towards the cost of their trip.

Taking Money to Belgium

The currency used in Belgium is the Euro. You can find out the exchange rate from any bank. You can easily get Euros from your local bank before you go and you will be charged commission for this. However some banks and foreign exchange bureaux will waive their fee depending on whether you bank with them or not. It would be unwise to take all your money in cash. You will probably want to take most of the money in Travellers Cheques. These can be purchased and exchanged at banks or bureaux de changes in Belgium sometimes for a small fee, although if you have American Express travellers cheques and you change them at an American Express office no commission is charged. If you lose the cheques you can claim replacements.

If you have ever used foreign currency from any country in the past, you will likely have heard the phrase; "It doesn't seem real!" You should assume that all the Scouts will think like this and are likely to spend their money as if it's going out of fashion because they don't understand the value of it. In the programme of preparation, Scouts can be encouraged to buy some Euros and use them to hold a market.

The group should also give consideration to carrying a credit card, as these can be very useful, especially in emergencies. They are accepted at many outlets to pay for goods and can be used at bank machines

to obtain local currency provided you know the pin number. Lots of information on credit cards is available from local banks. Make sure you know what to do if your card is lost or stolen. Also ensure that money carried is spread evenly amongst those carrying it. Banks will be able to give you details of other services for taking money abroad specific to your needs and will advise you on other ways to safeguard your money and what to do to prevent it being lost or stolen.

EMERGENCIES

While the aim of this support pack is to make sure you are completely prepared for your trip abroad, the unforeseen is always possible, either concerning a member of your group or someone back home. You need to keep the line of communication open between your group and the UK should such a situation occur. This means you **MUST** appoint a home contact in the UK who should not be related to anyone in the party. The home contact should give their name and telephone number to the parents of everyone in your group and should also have a number and contact name to reach you at your destination in Belgium. If you are not going to be in the same place for the duration of your trip, the home contact must know exactly how and where to contact you and on what dates. There is a factsheet on Home Contacts available from The Information Centre at Gilwell Park for more information. If you can get hold of a mobile phone to take with the group for the trip, then this would be very valuable to keep communication open.

Remember that Belgium is not a million miles from the UK and if you need to get home, you can do so relatively quickly.

Emergency numbers are standard throughout Belgium: -

	FRENCH	FLEMISH	Number
Police	la police	politie	900
Fire	les pompiers	brandweer	900
Ambulance	l'ambulance	ambulance	900

CONTACTING HOME (TELEPHONE AND POST)

To phone the UK from Belgium the international access code is 00 and the country code, which for the UK is 44 and then the number you wish to contact including the STD code but removing the first 0.

Most phone boxes (cabine téléphonique / telefoon) in Belgium only take phonecards (télécartes or cartes téléphonique / telefoonkaarten). These can be purchased at railway stations and at post offices (Poste / Posterijen).

Stamps (timbres /postzegals) can be purchased from Post Offices as well as some news-stands, hotel lobbies, bookshops and from vending machines. Postboxes in Belgium are red.

CHECKLIST

- Obtain a 'Visits Abroad Pack' from your AAC/ACC (I).
- Discuss the aim of your visit (what you want to achieve). Keep your AAC/ACC (I) informed.
- Obtain information about the country to be visited from a variety of different sources.
- Obtain local maps and information.
- Plan a route & establish a budget.
- Plan fund - raising/ grant/ sponsorship
- Organise passports & visas if necessary.
- Make travel bookings and organise campsites / accommodation.
- Arrange travel insurance, currency & travellers cheques.
- Prepare equipment, tentage, & provisions.
- Learn a little of the language.
- Complete 'Permission to Camp Abroad form '
- Complete postcard for Emergency Home Contact information and notification card to overseas association.
- Obtain an 'International Letter of Introduction'.
- Undertake any relevant training.
- Arrange a home contact.
- Let people know what you're doing - Contact your local press.

A FEW LITTLE FRENCH PHRASES FOR YOUR STAY... JUST IN CASE!

English	French	Pronunciation
Hello	Bonjour	Bonshoor
Good-bye	Aurevoir	0-revwah
Please	Sil vous plait	Sil voo pleh
Thank you	Merci	Mair see
What time is it?	Quelle heure est-il?	Kel er ett il
Could I Speak toPlease	Puis-je parler à ... s'il vous plait?	Pwee sher parleh ah ... sil voo pleh
Can you repeat that please?	Répétez s'il vous plait	Repet eh sil voo pleh
Where can I change money?	Où puis-je changer de l'argent?	Oo pwee sher shonge eh de larshahn
When is the next train to Paris?	A quelle heure est le prochain train pour Paris?	Ah keller eh le proshen tran poor Pari
When does the train leave?	A quelle heure part le train?	Ah keller par le tran
Where is platform 3, please?	Où est le quai numero trois, s'il vous plait?	Oo eh le kay noomero twa sil voo pleh
How far is the next garage?	A quelle distance se trouve la prochaine station - service?	Ah kel dis tonz se troov lah proshen sta-sion serbees
Can I park here?	Puis-je me garer ici?	Pwee sher mer garay issee
I'd like to put air in the tyres?	Je voudrais gonfler les pneus	Sher voodreh gon-flay leh pner
I feel ill	Je me sens mal	Sher mer son mal
I'd like to see a Doctor	Je voudrais voir un Médecin	Sher voodreh vwar an
Does anyone here speak English?	Y a-t-il quelqu'un qui parle Anglais?	ee-yah-till kel kun kee parl ahnglay
Do you speak English?	Parlez vous Anglais?	Parleh-voo ahngleh
I have lost	J'ai perdu	Sheh pairdoo
I need	J'ai besoin de.....	Sheh bezwarn der
I would like	Je voudrais	Sher voodreh

A FEW FLEMISH PHRASES FOR YOUR STAY... JUST IN CASE!

English	Dutch	Pronunciation
Hello	Hallo	Hahloa
Good-bye	Tot ziens	Tot seenss
Please	Alstublieft	Ahstewbleeft
Thank you	Dank u	Dahnk ew
Where is?	Waar is?	Vaar iss
Could I Speak toPlease	Ik wil graag Spreken?	Ik vil ghraakh spraykern
Can you repeat that please?	Kunt u dat herhalen	Kurmt ew daht hehrhaalern
Where is the Bureau de Change?	Waar is het Wissel - Kantoor?	Vaar iss heht visserl - kahntoar
When is the next train to Amsterdam?	Hoe laat gaat de volgende trein naar Amsterdam?	Hoo laat ghaat der volghernder traiyn naar.....
Where is the bus stop?	Waar is de Bushalte?	Vaar iss dar burshahlter
Where is the nearest garage?	Waar is het dichtstbijzinde Benzine – Station	Vaar iss der dikhst-baiyzaiynder ghaaraazher
Cyclepath	Fietspad	Feetspaht
I'd like to hire a bike?	Ik wil graag een fiets huren	Ik vil ghraakh ern feets hewren
Which tram goes to the town centre?	Welke tram rijdt naar het stadcentrum	Vehlker trehm raiyt naar heht stahtssehntryrm
I feel ill	Ik voel mij niet goed	Ik vool maiy neet ghoot
Can you get me a Doctor?	Kunt u een Dokter roepen	Kurmt ew ern dokterr roopern
Does anyone here speak English?	Is heir iemand die engels spreekt?	Iss heer eemahnt dee ehngerlss spraykt
Do you speak english?	Spreekt u Engels?	Spraykt ew ehngerlss
I don't understand	Ik begrijp het niet	Ik berghraiyp heht neet

PUBLICATIONS

You may wish to purchase a guidebook about Belgium to find even more information for your trip. Most good book shops will have a good selection of travel guides and if you do decide to purchase one make sure it meets your needs. For example, some books are aimed specifically at the couple on a short city break while others will be aimed at the business traveller on expenses! These will obviously not be suitable for your trip if only due to the different budgets involved. Some guides are also only about Belgian culture which may be useful but these are often expensive. Your best bet is probably to look for family and budget guidebooks. The "Rough Guide" series is definitely worth looking at. It has an edition called 'The Rough Guide to Holland, Belgium and Luxembourg'. You will also be able to get these books on free loan from your local library but make sure that you get up-to-date versions as information can change.

AND FINALLY

Please remember that when you are in Belgium you are representing UK and UK Scouts.

The impression that you leave on the Belgian people will very much be dependent on the way your group acts and behaves when they are in the country. After all the hard work you'll have put into the trip, don't let yourselves down.

We hope that you have a brilliant time while you are away and we hope that this has been a useful resource in your planning and preparation for your visit to Belgium. Please let us know! Don't forget to send your report back forms to the International Office and your AAC/ACC (I) when you return and if you want to send them a postcard as well while you are away then they'll be really chuffed!

...Bon Voyage / Goede reis!

ORDER FORM

Please use the following order form to obtain items, which have been mentioned in this support pack and are available from The Information Centre at Gilwell Park. You do not have to order everything but remember to state the quantity you require for each item. Allow up to 28 days for delivery. For orders up to £1 postage is free. Between £1 and £5 postage is charged at £1. Over £5 postage is charged at £3.

Please could you send me the following items

			Quantity	Cost
FS260007	Overseas Travel Packages	£0.28 each	
FS260008	Taking a Minibus or Coach Abroad	£0.43 each	
0851652492	To Boldly Go A Guide to Planning and Carrying Out Expeditions	£0.50 each	
BP26006	Fund Raising and Grant Aid for Exchanges and Visits Abroad	£0.50 each	
0948834250	Group Fund Raising	£5.35 each	
FS120078	Home Contact	£0.00 each	
		Total Amount	

Please make cheques payable to The Scout Association.

Name

Address

Tel:

Send cheque and order form to

The Information Centre
 Gilwell Park
 Chingford
 London
 E4 7QW

Tel: 0845 300 1818

FEEDBACK FORM

This County Support Pack has been produced to help you plan and prepare for a Scout Visit abroad. It has been designed to help you find, quickly and easily and up-to-date information about the country you are planning to visit. We would be grateful if you would spend a few moments to complete the short questionnaire below and return it to The International Office.

Thank you!

QUESTIONNAIRE

What sections of the pack were relevant to you?

What sections of the pack were not helpful or relevant?

What sections of the pack need expanding upon and in what way?

Was the pack set out clearly?

Was the pack easy to use?

What other information would you liked to have seen included in the pack?

What medium do you think should be used to make this pack more widely available? (Please circle)

Paper

Internet

Disc

Do you have any information, which you would like to see included in the pack?

Any other comments?