

# **This Country Support Pack**

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## **INTRODUCTION**

This is a general introduction to Luxembourg designed for the Scout Leader planning to take a group to the country for the first time. It is a starting point for information on Luxembourg providing essential details such as useful addresses, accommodation and travel details while also directing you to other information you will need for your unique trip. It is not meant to be a definitive guide to Luxembourg and should not be treated as such. Millions of pounds are spent each year by the travel industry updating and researching the various travel publications, which are available to buy. The Scout Association does not have the means to provide such extensive information, but we have made every effort to ensure that the information we do give is accurate. We also hope that we can help you obtain the most up to date information you need for your trip with as little fuss as possible by pointing you in the right direction.

Please do not be daunted by this task. It's a lot less hassle than you might think, especially with the help of this pack and the Visits Abroad folder. You should use these two resources in conjunction with each other. You can obtain a copy of the Visit Abroad folder from your AAC/ACC (I). The Visits Abroad folder will outline the general planning you need for an overseas trip, whilst this pack draws your attention to specific information which you will need about Luxembourg. You will need to do a lot of planning and preparation to make sure that your trip is a success, but we hope that this pack will make it a lot easier for you. Please remember though, that the planning and preparation you put into a visit overseas is all part of the fun!

### **Order Form**

As you read this pack, you will see that some of the fact sheets and publications you may need for planning are available from The Information Centre at Gilwell Park. There is an order form at the back of this pack which lists all the resources mentioned which are available. All you have to do is complete the order form, stating the quantities you require of each item and send it with a cheque to The Information Centre.

## **LUXEMBOURG**

Luxembourg is an independent country with a population of about 415,000, 35% of which are foreigners. 100,000 cross border workers come into the country every day. Luxembourg measures only 52 by 36 miles. The capital city of Luxembourg is Luxembourg City, which is situated in the south. Luxembourg's history has made it a country of diverse cultures and languages, yet at the same time a country with a very distinct ethnic and cultural identity.

Letzebuegesch (a frankish-moselle dialect) is the normal spoken language of the country. French and German are also spoken throughout the country with French being the official language of the civil service, the law and the government and German used mainly in the press. English is taught as the first foreign language.

The main industries in Luxembourg are banking, iron and steel, agriculture, the media, tourism and wine.

Luxembourg is a constitutional monarchy

Luxembourg is surrounded by three countries; Germany, Belgium and France so it could work as an ideal base for you to visit these other countries should you choose to do so.

Scouting started in Luxembourg in 1913 and in 1922 they were recognised by the World Scout Conference and became a founder member. Luxembourg Boy Scouts Association is a federation of two Associations; the Fédération Nationale des Eclaireurs et Eclaireuses du Luxembourg and the Lëtzebuerger Guiden a Scouten. Both are mixed associations. The Chief Scout of Luxembourg is H.R.H. Grand-Duke Jean. Luxembourg has a large camping centre at Wiltz, which is used every year by about 80,000 Scouts from Europe.

## **TRAVEL**

### **Where to go**

Deciding where to go can be a very difficult task if you are faced with a large map of Luxembourg and nothing else to guide you. Your final destination is very important because this will be the focus point for the rest of the planning you do. Think carefully about where you would like to go because this will probably be dependant on what you would like to do at your destination and what you would like to achieve from your trip. Here is a list of information points which you can and should contact to help you pick the right destination.

### **Your AAC/ACC(I)**

As soon as you have made your decision to organise an overseas trip for Scouts you should inform your AAC /ACC (I) of your intentions and keep him/her regularly updated. Your AAC /ACC (I) will also be able to put you in touch with anyone else in your Scout County /Area who has visited Luxembourg with Scouts and be able to support and advise you throughout your planning. It is so valuable to speak to people who have already done what you are doing and they will be glad to share their experience and knowledge with you because people love to talk about their holidays! Do make the most of anyone you meet who has already been to Luxembourg. Your AAC / ACC(I) could also put you in touch with the Luxembourg Boy Scouts Association (the National Scout and Guide Organisation) who will help you make contact with local Scouts and may also be able to give you helpful suggestions for other aspects of your planning.

### **The Luxembourg Board of Tourism**

122 Regent Street

London

W1R 5FE

Tel : 020 7434 2800

Website: [www.luxembourg.co.uk](http://www.luxembourg.co.uk)

Send a postcard to the above address and briefly tell them what you are doing i.e. taking Scouts to Luxembourg, and also mention what information you would like to receive, for example, campsite listings, maps, tourist attractions. They are open from 10am - 5pm weekdays. They are very helpful and will send you information at your request.

## Where to Stay in Europe –

This is a searchable online resource available at [www.scout.org/europe](http://www.scout.org/europe) It lists Scout Campsites throughout Europe. Each site gives a description of the centre, details of its location and what there is to do there. Information like this is very useful when deciding your destination and you will have the reassurance that these sites are specifically designed for Scouts. Some sites also provide more information in English if you contact them.

There are also many other Scout campsites with excellent facilities. A list of these can be obtained from:

Federation Nationale des Eclaireurs et Eclaireuses du Luxembourg

(FNEL) B.P. 2676, L - 1026 Luxembourg-Ville.

Tel: 00352 26480450. Fax: 00352 26480430 Email: [fnel@scout.lu](mailto:fnel@scout.lu) or [www.fnel.lu](http://www.fnel.lu)

## International Opportunities

Available from your AAC/ACC (I), the Information Centre (and at the website as above)

International Opportunities' is a list of national events, for example Jamborees happening overseas. If there are any such national events happening in Luxembourg then this is where to find out about them. Most events provide an email contact or website for further information.

## Your Local Travel Agent

You may wish to use your local Travel Agent to arrange your trip to Luxembourg and they can be a good source of information at this stage of your planning. Ask them for a range of brochures for Luxembourg holidays which will give you useful information about destinations (but do remember this is a travel brochure, where every thing is wonderful!), what facilities and attractions are available where, and possibly what you can expect from the weather!

## Youth Hostelling

### Youth Hostel Association

Trevelyan House  
8 St Stephen's Hill  
St Albans  
Hertfordshire  
AL1 2YD  
Tel : 0870 870 8808  
Email :  
[customerservices@yha.org.uk](mailto:customerservices@yha.org.uk)  
Website:  
[www.yha.org.uk](http://www.yha.org.uk)

### Scottish YHA

7 Glebe Crescent  
Stirling  
FK8 2JA  
Tel: 01786 891 400  
Email :  
[activities@syha.org.uk](mailto:activities@syha.org.uk)  
Website:  
[www.syha.org.uk](http://www.syha.org.uk)

### YHA Northern Ireland

22 - 32 Donegall Road  
Belfast  
BT12 5JN  
Tel: 028 9032 4733  
Email: [info@hini.org.uk](mailto:info@hini.org.uk)  
Website: [www.hini.org.uk](http://www.hini.org.uk)

### Luxembourg Youth Hostel Association

Centrale des Auberges de  
Jeunesse  
Luxembourgeoises  
2 rue du Fort Olisy  
L22 61 Luxembourg  
Tel : (352) 22 55 88  
Fax : (352) 46 39 87  
Website  
[www.youthhostels.lu](http://www.youthhostels.lu)  
Email :  
[information@youthhostels.lu](mailto:information@youthhostels.lu)

Contact Customer Services at the YHA and ask them to send you a listing of Youth Hostels in Luxembourg. They will send you a leaflet detailing all the youth Hostels in Luxembourg, which are part of Hostelling International. This means they have reached a certain high standard and you can stay at them in your group are members of the relevant YHA in the UK. There is a map that illustrates the locations of the hostels and the booklet also details briefly the facilities available at each hostel.

## **How to get there**

When you have decided your destination you can then think about how you will get there. Travelling by Minibus or Coach to Luxembourg has been a popular option in the past, however, current minibus regulations have meant that Scout Groups have had to seek other alternatives, such as using a travel agent (see section on Overseas Travel Packages), flying or going by rail. If you are considering taking a minibus abroad, you **MUST** get a copy of The Scout Association fact sheet 'Taking a Minibus Abroad', available from the Information Centre at Gilwell Park. This will detail the restrictions that apply and you will be able to assess how they affect you.

Some Scout Groups opt to take a couple of vehicles, driven by leaders, to transport any equipment that they will need while the remaining leaders will escort the rest of the group by coach, rail or plane.

Some useful contact details are listed on the next pages.

## **Travelling to Luxembourg by Ferry**

Ferry companies can send you a brochure, or call in at your local travel agent for brochures. Contact ferry companies directly for up to date prices and ferry times. Fares for taking a minibus on a ferry are not usually listed in the brochure but it will give guidance to the cost, for example, they may add a supplement on to the carfare. The exact fare for your needs will be given on request from the ferry company.

### **P & O Stena Line operate the following service:**

Dover - Calais (Crossing time 75mins)

For more information contact:

P & O Stena Line  
Channel House  
Channel View Road  
Dover  
CT17 9TJ  
Tel: 0990 980980  
Website: [www.posl.com](http://www.posl.com)

P & O will be able to send you their 'Group Fares and Sailings' brochure. The phone number for group fares is 0990 980 444.

## **Travelling to Luxembourg by Rail**

It might be an exciting and quick option to use the Channel Tunnel. When you have arrived in Luxembourg, you could use local rail networks to reach your destination. Contact Rail Europe on 0990 848848.

For information about the Eurostar (passenger train from Waterloo International or Ashford International to Calais, Paris-Gare du Nord, Lille-Europe or Brussels-Midi) call 0990 186186.

Cheaper fares are sometimes available if you include a Saturday night or stay away three nights.

For information about Le Shuttle (the train which carries vehicles and their passengers from Folkestone to Calais) call 0990 353535. Fares are charged according to the vehicle taken. It is a little more expensive to take a minibus but this would probably be worth it because of the amount of extra people you could take.

## Travelling to Luxembourg by Air

Flights can be more expensive however group discounts are certainly possible. Special fares may be limited but it is definitely worth making a few calls to see what kind of deal you can get.

Lux Air	020 8745 4254	British Airways	0345 222111
Easyjet	0870 6 000 000	Ryanair	0870 333 1231

Cheaper fares are sometimes available if you include a Saturday night or if you are away for more than three nights.

## Getting Around

How you get around when you are in Luxembourg will be dependent on how you have got to your destination and the facilities that are available to you. If you have used a travel agent, get them to inform you of the options in that area. Alternatively, make use of the local transport network - it's sure to create lots of stories! You should be able to obtain up to date information on the local transport network from the Tourist Office and its websites. Representatives at your destination will be able to advise you.

## Minibuses

The following information will be relevant to you if you are able to take a minibus with you on your trip. Please make sure that you have read the fact sheet 'Taking a Minibus Abroad' before confirming any minibus arrangements. **Remember that you need to have D1 (unrestricted) entitlement on your licence – which is NOT the case for the majority of licence holders.**

If you are taking a minibus with you to Luxembourg then this will obviously be the form of transport you will use for most of your stay. Your primary concern may be driving on the other side of the road. This thought will have crossed a lot of people's minds but when you actually do it, it's not nearly as hard as you might think! It will take more concentration and will therefore be more tiring than if you were doing the same amount of driving in this country. You can prepare for this by making sure there are at least two drivers to share the driving throughout the trip and allowing plenty of time for all your journeys.

Make especially sure that you are prepared for first journey from the ferry port to your final destination. You will need to consider how long the journey will take and what time of day you will eventually arrive. Arriving at your destination after dark if you have never been there before could cause unnecessary difficulties, which could be resolved by catching an earlier ferry.

Be sure that you know where you are going by purchasing a good road map of Luxembourg - you should be able to get one from most good book shops. A large-scale map will probably be the best buy because it will be more detailed and it is sure to come in handy for all your planning and during your stay.

You should aim to be as prepared for driving in Luxembourg as you would be for driving in this country. (See also "Where to go" - under Luxembourg Tourist Office.) This means making sure you are covered for roadside assistance if you breakdown. If you are already a member of a Motoring organisation, contact them for advice and quotes for cover. Remember that cover for a minibus and all its passengers is different and likely to be a bit more expensive than for a car but if you do experience a breakdown it will definitely pay for itself.

If you are not currently a member of any motoring organisations, then try contacting the RAC Travel Services on 0990 722722 or AA Travel Services on 0990 500600 who will send you a copy of their Travel Services brochure which will give you useful advice and answer many of your questions about travelling in Europe. The cost of European Motoring Assistance is available on request. The Travel Insurance leaflet from The Scout Association (provided in your Visits Abroad Folder) also offers overseas breakdown cover provided by Green Flag.

If you are hiring your minibus for your trip, then you should speak to the hire company about Motoring Assistance in Europe. To drive in Europe you need to be at least 21 years old, with at least 1 years driving experience, although most hire companies will specify drivers to be 25 years old. You will also need to take the vehicle insurance and registration documents with you.

Drivers with an UK driving licence do not need an International Driving Permit, but if you are planning to travel further afield than just Luxembourg you should check if one is required. International Driving Permits can be purchased for a small fee from motoring organisation shops. The permit is valid for 12

months. All you need to take along to obtain your permit is a passport photo, your UK licence and another piece of identification with your signature on it.

If you have any other questions about transport overseas, please contact one of the following Traffic Area Offices:

North Eastern	0113 283 3533	North Western	0161 886 4000
West Midland	0121 608 1010	Eastern	1223 358922
South Wales	01222 394027	Western	0117 975 5000
South Eastern & Metropolitan Area	01323 721471	Scottish	0131 529 8500

Or by writing to

Department of Transport  
Great Minster House  
76 Marsham Street  
London  
SW1P 4DR  
Tel : 020 7676 2773

### **Other Useful Numbers**

Rail Europe	0990 848848
National Rail Enquiries	0345 484950
Eurolines	020 7730 8235
London Underground	020 7222 1234
National Express Coaches	08705 808080
Victoria Coach Station	020 7730 3466

## **EQUIPMENT AND CATERING**

The equipment that you have to take will largely depend on your accommodation and what you will be doing on your trip. For example, if you have decided to stay in youth hostels you will probably be taking a lot less equipment than if you are camping. You need to plan well in advance what you will be taking and how you will get it to your destination because your space to take equipment will be limited - if you decide to take an extra trailer on the ferry, this is going to cost extra money. You need to think about what is really essential to take and what you can get there. You may be able to hire or borrow some equipment at your destination. If you will be using gas for cooking, you will not be able to take the canisters with you on the ferry. However, Camping Gaz is readily available all over Luxembourg at petrol stations and campsites. It would probably be easier to purchase it in Luxembourg.

You also have to think well in advance about the food that your group will be eating when you are away. You may decide to take all the food for the duration of your stay but we do not recommend this option. Firstly, if you do this then it is going to take up a tremendous amount of room in your vehicles. Secondly, if you're not going to experience any of the food in Luxembourg, is there really any point in going at all? Tasting and experimenting with the food while abroad is all part of the International experience. By all means plan some of your meals before you go but allow some time to go to the supermarket to create some traditional cuisine from Luxembourg. When you are out and about, Scouts should have the opportunity to buy their own lunches (it might be worth banning them from visiting McDonald's). This will encourage them to communicate with the local people and they will feel a great sense of achievement afterwards. It will give the cooks a break, too!

For more information on Equipment and Catering, the best resource that The Scout Association has available is called "To Boldly Go . . . A Guide to Planning and Carrying Out Expeditions" by Peter Drake. This book has detailed pages on what food and equipment to take with you on your trip. It is a really useful and concise guide and will come in handy for all your planning; it's very good value at just £2.05 from the Information Centre at Gilwell Park.

## **HEALTH**

It is not likely that you will encounter any major health problems during your stay in Luxembourg but you should still be prepared for ill health possibly affecting some members of the group. There are several steps you can take to prepare for this;

- Speak to your GP at least two months in advance. Discuss your plans and follow any given advice.
- Ensure that each member of your party obtains a valid E111 form. These can normally be obtained and validated at your post office. It will entitle the holder to free or reduced cost medical treatment in Luxembourg.
- Get hold of a copy of "Health Advice for Travellers" available from your doctor's surgery, the post office or by phoning 0800 555 777. This covers health care for travel all around the world. Copies of this leaflet also have the E 111 at the back.
- If a member of your group has on-going treatment for a medical condition or allergy, make sure that you speak to their parents/guardians before departure. You should send a standard letter to all parents asking them to inform you of any medication or treatment their child will be taking during the trip, as well as completing the standard medical form. You will need to obtain full details of any medication being carried for your journey through customs. This should ensure that the parents do not leave it up to the Scout to tell you what you need to know. This will ensure peace of mind for everyone that the Scout is fully prepared to cope during the trip. Ensure that they have sufficient medication etc. for the duration of the trip. You should also find out before you leave if any of the Scouts are likely to suffer from travel sickness it could be unpleasant if you find out on the ferry.
- Make sure that the Scouts are sensible in the sun. In Australia, the following safety phrase is used - 'Slip, slap, slop' which is short for slip on a T-shirt, slop on some sunscreen lotion and slap on a hat. Numerous problems can be avoided by taking these precautions.
- Caution is also needed when on water and also on the roads. Remember that when crossing roads, cars will be coming from the opposite direction - look both ways several times to be sure.

## **FINANCE**

There are two main areas to this section. First, the budget for the trip and second, taking money with you.

### **The Budget**

It is essential that you work out all the expenditure that you will or are likely to incur before, during and after your trip. It might be useful to make a list of items under each of these headings, for example:

Before	During	After
Administration	Food	Administration
Accommodation (booked in advance)	Fuel / Tolls	Expedition Report
Equipment	Purchase / Hire of equipment	Photography
Food	Accommodation (site fees)	Presentation of expedition
Maps & Guide Books	Customs or Port Costs	
Insurance	Activity Costs	Thank You's
Training	Gifts to Hosts	
Travel	Vehicle Hire	
Travel Documents	Miscellaneous	
Deposit		
Pre- Site Inspection Visit (Optional)		

It is also essential to allocate some money for emergencies. Think about how many people are going on the trip as this could affect costs and will, of course, affect the amount of money that you have coming in for the trip. This leads us to the next question - how will you fund the trip? The easiest thing to do is to divide the overall cost by the number of people going and get each person to pay their share. We all realise, however, that this is not necessarily as easy in practice because some people may not be able to afford this amount and they should not be deterred from going.

There is always the option to do some fund-raising for the trip and get everyone involved. If you need some guidance with this then you should obtain the briefing paper "Fund Raising and Grant Aid for Exchanges and Visits Abroad". There is also a Scout Association book called "Group Fund Raising" which has over 100 fund raising ideas in it and is available from The Information Centre for £5.35. You could also start up a "camp bank" well in advance of the trip to allow people to pay a small amount each week towards the cost of their trip.

### **Taking Money to Luxembourg**

The currency used in Luxembourg is the Euro. You can find out the exchange rate from any bank. You can easily get Euros from your local bank before you go and you will be charged commission for this. However some banks and foreign exchange bureaux will waive their fee depending on whether you bank with them or not. It would be unwise to take all your money in cash. You will probably want to take most of the money in Travellers Cheques. These can be purchased and exchanged at banks or bureaux de changes in Luxembourg sometimes for a small fee, although if you have American Express travellers cheques and you change them at an American Express office no commission is charged. If you lose the cheques you can claim replacements.

If you have ever used foreign currency from any country in the past, you will likely have heard the phrase; "It doesn't seem real!" You should assume that all the Scouts will think like this and are likely to spend their money as if it's going out of fashion because they don't understand the value of it. In the programme of preparation, Scouts can be encouraged to buy some Euros and use them to hold a market.

The group should also give consideration to carrying a credit card, as these can be very useful, especially in emergencies. They are accepted at many outlets to pay for goods and can be used at bank machines

to obtain local currency provided you know the pin number. Lots of information on credit cards is available from local banks. Make sure you know what to do if your card is lost or stolen. Also ensure that money carried is spread evenly amongst those carrying it. Banks will be able to give you details of other services for taking money abroad specific to your needs and will advise you on other ways to safeguard your money and what to do to prevent it being lost or stolen.

## **EMERGENCIES**

While the aim of this support pack is to make sure you are completely prepared for your trip abroad, the unforeseen is always possible, either concerning a member of your group or someone back home. You need to keep the line of communication open between your group and the UK should such a situation occur. This means you **MUST** appoint a home contact in the UK who should not be related to anyone in the party. The home contact should give their name and telephone number to the parents of everyone in your group and should also have a number and contact name to reach you at your destination in Luxembourg. If you are not going to be in the same place for the duration of your trip, the home contact must know exactly how and where to contact you and on what dates. There is a factsheet on Home Contacts available from The Information Centre at Gilwell Park for more information. If you can get hold of a mobile phone to take with the group for the trip, then this would be very valuable to keep communication open.

Remember that Luxembourg is not a million miles from the UK and if you need to get home, you can do so relatively quickly.

Emergency numbers are standard throughout Luxembourg: -

	FRENCH	GERMAN	
Police	la police	die Polizei	113
Fire	les pompiers	die Feuerwehr	112
Ambulance	l'ambulance	Krankenwagen/Notarzt	112

During weekends and evenings information concerning duty chemists, doctors, dentist, hospitals can also be obtained by phoning 112. This information is also printed in the main national newspaper 'Luxemburger Wort'.

## **CONTACTING HOME (TELEPHONE AND POST)**

To phone the UK from Luxembourg the international access code is 00 and the country code, which for the UK is 44 and then the number you wish to contact including the STD code but removing the first 0. To speak to an English operator from Luxembourg dial: 0800 890033.

Most phone boxes (cabine téléphonique /Telefonzelle) in Luxembourg are few and far between and only take phonecards

These can be purchased at railway stations(la gare/der Bahnhof) and at post offices (la poste / Postamt).They may also be found at most supermarkets, tobacconists and newsagents.

Stamps (timbres / Briefmarken) can be purchased from Post Offices as well as some newsagents. Post-boxes in Luxembourg are yellow.

## **CHECKLIST**

- Obtain a 'Visits Abroad Pack' from your AAC/ACC (I).
- Discuss the aim of your visit (what you want to achieve). Keep your AAC/ACC (I) informed.
- Obtain information about the country to be visited from a variety of different sources.
- Obtain local maps and information.
- Plan a route & establish a budget.
- Plan fund - raising/ grant/ sponsorship.
- Organise passports & visas if necessary.
- Make travel bookings and organise campsites / accommodation.
- Arrange travel insurance, currency & travellers cheques.
- Prepare equipment, tentage, & provisions.
- Learn a little of the language.
- Complete 'Permission to Camp Abroad form'.
- Undertake any relevant training.
- Complete postcards for Emergency Home Contact information and notification card to overseas association.
- Arrange a home contact.
- Obtain an 'International Letter of Introduction'.
- Let people know what you're doing - Contact your local press.
- Have a wonderful time & don't forget on your return to complete a ' Visits Abroad Report Back Form'.

## **A FEW LITTLE FRENCH PHRASES FOR YOUR STAY.... JUST IN CASE!**

<b>English</b>	<b>French</b>	<b>Pronunciation</b>
Hello	Bonjour	Bonshoor
Good-bye	Aurevoir	0-revwah
Please	Sil vous plait	Sil voo pleh
Thank you	Merci	Mair see
What time is it?	Quelle heure est-il?	Kel er ett il
Could I Speak to .....Please	Puis-je parler à .... s'il vous plait?	Pwee sher parleh ah .... sil voo pleh
Can you repeat that please?	Répétez s'il vous plait	Repet eh sil voo pleh
Where can I change money?	Où puis-je changer de l'argent?	Oo pwee sher shonge eh de larshahn
When is the next train to Paris?	A quelle heure est le prochain train pour Paris?	Ah keller eh le proshen tran poor Pari
When does the train leave?	A quelle heure part le train?	Ah keller par le tran
Where is platform 3, please?	Où est le quai numero trois, s'il vous plait?	Oo eh le kay noomero twa sil voo pleh
How far is the next garage?	A quelle distance se trouve la prochaine station - service?	Ah kel dis tonz se troov lah proshen sta-sion serbees
Can I park here?	Puis-je me garer ici?	Pwee sher mer garay issee
I'd like to put air in the tyres?	Je voudrais gonfler les pneus	Sher voodreh gon-flay leh pner
I feel ill	Je me sens mal	Sher mer son mal
I'd like to see a Doctor	Je voudrais voir un Médecin	Sher voodreh vwar an
Does anyone here speak English?	Y a-t-il quelqu'un qui parle Anglais?	ee-yah-till kel kun kee parl ahnglay
Do you speak English?	Parlez vous Anglais?	Parleh-voo ahngleh
I have lost .....	J'ai perdu .....	Sheh pairdoo
I need .....	J'ai besoin de.....	Sheh bezwarn der
I would like .....	Je voudrais .....	Sher voodreh

## **A FEW LITTLE GERMAN PHRASES FOR YOUR STAY.... JUST IN CASE!**

English	German	Pronunciation
Hello	Guten Tag	Gooten tak
Goodbye	Auf wiedersehen / tschuss	Owf veeder -zay - en/chooss
Please	Bitte	Bit - te
Thank You	Danke	Dang -ke
Where is ---- ?	Wo ist ....?	Voh ist
Could I speak to .... Please?	Kann ich bitte ... sprechen?	Kan ith bit-te ...shpre-khen
Can you repeat that please?	Können sie das bitte wiederholen	Kur' -nen zee das bit-te veeder-hoh-len
Where can I change money?	Wo kann ich geld umtauschen?	Voh kan ikh gelt oom-toush-en
When is the next train to Frankfurt?	Wann fährt der nächste zug nach Frankfurt?	Van fayrt der nekhste tsook nakh
Where is the Bus Stop?	Wo ist die nächste bushal testelle	Voh ist dee nekh-ste boos-hal-te-sthe-le
Where is the nearest garage?	Wo ist die nächste werkstatt	Voh ist dee nekh-ste vayrk-shtat
Cycle Path	Fahrrad – weg	Fahr-rat veg
I'd like to hire a bike	Ich mochte ein fahrrad mieten	Ikh mur'kh-te ine fahr-rat meeten
I feel ill	Ich fühle mich krank	Ikh fhule mik krank
Can you get me a Doctor?	Koennen sie mir einen Arzt rufen?	Kur'-nen zee meer bit-te ine-en doktor roofen
Does anyone here speak English?	Spricht jemand Englisch hier?	Shprikht yemand eng-glish heer
Do you speak English?	Sprechen sie Englisch?	Shpre-ken zee eng-glish
I don't understand	Ich verstehe nicht	Kh fer- shtay-e nikht

## **PUBLICATIONS**

You may wish to purchase a guidebook about Luxembourg to find even more information for your trip. Most good book shops will have a good selection of travel guides and if you do decide to purchase one make sure it meets your needs. For example, some books are aimed specifically at the couple on a short city break while others will be aimed at the business traveller on expenses! These will obviously not be suitable for your trip if only due to the different budgets involved. Some guides are also only about Luxembourg culture which may be useful but these are often expensive. Your best bet is probably to look for family and budget guidebooks. The "Rough Guide" series is definitely worth looking at. It has an edition called The Rough Guide to Holland, Belgium and Luxembourg. You will also be able to get these books on free loan from your local library but make sure that you get up-to-date versions as information can change.

Luxembourg has an excellent system of signposted walks all over the country. Details of these walks and much more about what to do in Luxembourg can be obtained from the Luxembourg City Tourist office. They have a website at [www.luxembourg-city.lu](http://www.luxembourg-city.lu) There are now severe restrictions in place concerning activities in woods and forests, both in Belgium and Luxembourg. If you are planning anything that goes off the path you need to have the permission of the forester. FNEL can help you with this process.

## **AND FINALLY**

Please remember that when you are in Luxembourg you are representing UK and UK Scouts.

The impression that you leave on the Luxembourg people will very much be dependent on the way your group acts and behaves when they are in the country. After all the hard work you'll have put into the trip, don't let yourselves down.

We hope that you have a brilliant time while you are away and we hope that this has been a useful resource in your planning and preparation for your visit to Luxembourg. Please let us know! Don't forget to send your report back forms to the International Office and your AAC/ACC (I) when you return and if you want to send them a postcard as well while you are away then they'll be really chuffed!

**...Bon Voyage / Gute Reise!**

## ORDER FORM

Please use the following order form to obtain items, which have been mentioned in this support pack and are available from The Information Centre at Gilwell Park. You do not have to order everything but remember to state the quantity you require for each item. . Allow up to 28 days for delivery. For orders up to £1 postage is free. Between £1 and £5 postage is charged at £1. Over £5 postage is charged at £3.

Please could you send me the following items

			Quantity	Cost
FS260007	Overseas Travel Packages	£0.28 each		.....
FS260008	Taking a Minibus or Coach Abroad	£0.43 each		.....
0851652492	To Boldly Go ..... A Guide to Planning and Carrying Out Expeditions	£0.50 each		.....
BP26006	Fund Raising and Grant Aid for Exchanges and Visits Abroad	£0.50 each		.....
0948834250	Group Fund Raising	£5.35 each		.....
FS120078	Home Contact	£0.00 each		.....
		Total Amount		.....

Please make cheques payable to The Scout Association.

Name .....

Address.....

.....

.....

.....

**Tel:**

Send cheque and order form to

The Information Centre  
Gilwell Park  
Chingford  
London  
E4 7QW

Tel: 0845 300 1818

## **FEEDBACK FORM**

This County Support Pack has been produced to help you plan and prepare for a Scout Visit abroad. It has been designed to help you find, quickly and easily and up-to-date information about the country you are planning to visit. We would be grateful if you would spend a few moments to complete the short questionnaire below and return it to The International Office.

**Thank you!**

## **QUESTIONNAIRE**

What sections of the pack were relevant to you?

What sections of the pack were not helpful or relevant?

What sections of the pack need expanding upon and in what way?

Was the pack set out clearly?

Was the pack easy to use?

What other information would you liked to have seen included in the pack?

What medium do you think should be used to make this pack more widely available? (Please circle)

Paper

Internet

Disc

Do you have any information, which you would like to see included in the pack?

Any other comments?